

nuvolax is a medium-size IT service provider with headquarters in Stuttgart, Germany. As a global consulting company, we specialize in IT Service Management, IT Operations Management and Customer Service Management solutions in close cooperation with the world market leader ServiceNow. With currently more than 50 employees worldwide, we offer quality service solutions for small businesses and corporations. Our customers include well-known companies from various industries, such as: automotive, utilities, information technology, public administration, mechanical engineering and transport.

We are currently looking for
ServiceNow Implementation Specialist(s)

Responsibilities:

- Lead all technical aspects of solution delivery including application UI configuration, workflow configuration, development of required client specific reporting, scripting, development of requirement integration components (SSO, LDAP, third party systems, etc.)
- Be a key member of the project implementation team, interface with international nuvolax team, clients and ServiceNow technical teams
- Prepare all client facing and internal technical deliverables with highest quality
- Engage in the continuous improvements of our implementation techniques and service offerings based
- Continuously broaden own knowledge and skills, be an internal and external ServiceNow expert

Required qualifications:

- Computer Science B. Eng. / MSc, or equivalent education
- 2+ years' Experience with ServiceNow Implementation
- 2+ years' Advanced experience in JavaScript or related application development
- Experience with Web Technologies (XML, HTML, WebServices, etc.)
- Knowledge of ITIL / ITSM and/or Operations Management
- Good English language skills

Desired qualifications:

- ITIL Foundation Certified, e.g. ITIL V3
- ServiceNow System Administration Certified
- ServiceNow Implementation Specialist Certified
- ServiceNow Developer Certified
- RDBMS/SQL Experience in establishing integrations through JDBC and the MID Server
- Business Process Management/Automation
- German language skills a plus
- Knowledge of current ITSM solutions from HP, BMC, Efecte, CA

We offer:

- Long-term cooperation; competitive compensation
- Flat organizational structure in an emerging company
- Positive working environment in a multi-national team across Germany, Poland, Brazil & Australia

In you are interested, please apply at praca@nuvolax.com. Feel free to check us out through social media or contact directly via LinkedIn. More information at: <https://nuvolax.com/karriere>